

**1. Press and hold the reset button with a unfolded paper clip as shown in the picture below.**

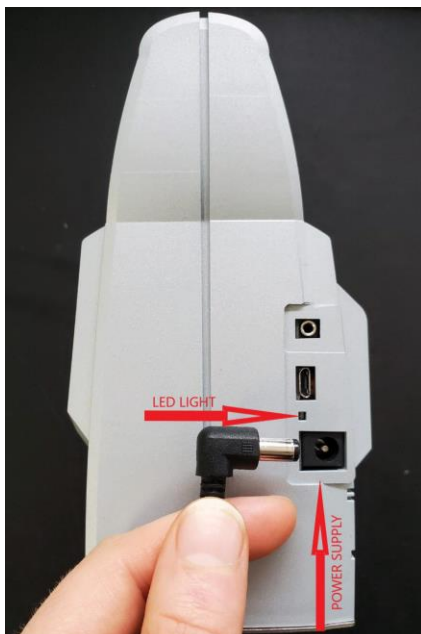
There is a small hole at the lower left corner on the backside of the 990 unit.

The paperclip should be pressed straight down into the hole.



**2. Plug in the power supply cord (while continuing to hold down the reset button in the back with the paperclip)**

The power supply cord should be plugged into the side of the unit and plugged into a working outlet



**3. Hold the reset button in with the paperclip for 5 seconds after the power supply cord has been plugged in.**

**4. The green LED next to the USB connector should light up permanently (not blinking)**

**5. Leave the machine plugged into the power supply for a minimum of 3 hours.**

**6. Once the machine has finished charging try to use your machine again.**

**Side note:**

Make sure that you have the latest firmware on your unit. We can let you know at the time which is the latest and send you the instructions for updating if necessary. The current Firmware is 2.5.