

Ribao Three Year Limited Warranty

(For USA Only)

Who is covered?

This limited warranty (“warranty”) is given only to the original end-use/retail purchaser (referred to in this warranty as “Original Purchaser”) of the accompanying product, consumables and accessories (collectively referred to in this warranty as “this Product”).

If you purchased a product from someone other than an authorized Ribao reseller in the United States or if the product was used (including but not limited to floor models or refurbished product), prior to your purchase you are not the Original Purchaser and the product that you purchased is not covered by this warranty.

What is covered?

This Product includes a Machine and Consumable and Accessory Items. Consumable and Accessory Items include but are not limited to tube set, replacement belt, brush, power adapters and batteries.

Except as otherwise provided herein, Ribao warrants that the Machine and the accompanying Consumable and Accessory Items will be free from defects in materials and workmanship, when used under normal conditions.

This warranty applies only to products purchased and used in the United States. For products purchased in, but used outside, the United States, this warranty covers only warranty service within the United States (and does not include shipping outside the United States).

What is the length of the Warranty Period(s):

Machines have warranty up to three years from the original purchase date.

Consumable and Accessories Items accompanying the Machine have 90 Days from the original purchase date.

What is NOT covered?

This warranty does not cover

- (1) Physical damage to this Product;
- (2) Damage caused by improper installation, improper or abnormal use, misuse, neglect or accident (including but not limited to transporting this Product without the proper preparation and/or packaging);
- (3) Damage caused by another device or software used with this Product (including but not limited to damage resulting from use of non Ribao®-brand parts and Consumable and Accessory Items);

- (4) Consumable and Accessory Items that expired in accordance with a rated life; and,
- (5) Problems arising from other than defects in materials or workmanship.
- (6) Cleaning and maintenance services

This limited warranty is VOID if this Product has been altered or modified in any way (including but not limited to attempted warranty repair without authorization from Ribao and/or alteration/removal of the serial number).

What to do if you think your Product is eligible for warranty service:

Report your issue to either our Customer Service Hotline at 1-773-382-0530 or a Ribao Authorized Distributor / Reseller **within the applicable warranty period**. Supply Ribao or the Ribao Authorized Distributor / Reseller with a copy of your dated bill of sale showing that this Product was purchased within the U.S.

What Ribao will ask you to do :

After contacting Ribao or a Ribao Authorized Distributor / reseller, you may be required to deliver (by hand if you prefer)

or

send the Product properly packaged, freight prepaid, to the Authorized Distributor / Reseller together with a photocopy of your bill of sale. You are responsible for the cost of shipping, packing product, and insurance (if you desire). You are also responsible for loss or damage to this Product in shipping.

What Ribao will do:

If the problem reported concerning your Machine and/or accompanying Consumable and Accessory Item(s) is covered by this warranty and if you first reported the problem to Ribao or an Authorized Distributor / Reseller within 3 years from the date of original purchase, Ribao or its Authorized Distributor / Reseller will repair or replace the Machine and/ or accompanying Consumable and Accessory Item(s) at no charge to you for parts or labor. The decision as to whether to repair or replace the Machine and/or accompanying Consumable and Accessory Item(s) is made by Ribao in its sole discretion. Ribao reserves the right to supply a refurbished or remanufactured replacement Machine and/or accompanying Consumable and Accessory Item(s) and use refurbished parts provided such replacement products conform to the manufacturer's specifications for new product/parts. The repaired or replacement Machine and/or accompanying Consumable and Accessory Item(s) will be returned to you freight prepaid.

After 3 years from the original purchase date, accompanying Consumable and Accessory Items are no longer covered by this warranty. If the Machine and/or accompanying Consumable and Accessory Item(s) are not covered by this warranty, you will be charged for shipping the Machine and/or accompanying Consumable and Accessory Item(s) back to you.

The foregoing are your sole (i.e., only) and exclusive remedies under this warranty.

Limitations:

Ribao is not responsible for damage to or loss of any equipment, media, programs or data related to the use of this Product.

Except for that repair or replacement as described above, Ribao shall not be liable for any direct, indirect, incidental or consequential damages or specific relief. Because some states do not allow the exclusion or limitation of consequential or incidental damages, the above limitation may not apply to you.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, WHETHER EXPRESSED

BY

AFFIRMATION, PROMISE, DESCRIPTION, DRAWING, MODEL OR SAMPLE. ANY AND ALL WARRANTIES OTHER THAN THIS ONE, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.

This Limited Warranty is the only warranty that Ribao is giving for this Product. It is the final expression and the exclusive and only statement of Ribao's obligations to you. It replaces all other agreements and understandings that you may have with Ribao or its representatives.

This warranty gives you certain rights and you may also have other rights that may vary from state to state.

This Limited Warranty (and Ribao's obligation to you) may not be changed in any way unless you and Ribao sign the same piece of paper in which we (1) refer to this Product and your bill of sale date, (2) describe the change to this warranty and (3) agree to make that change...

Important:

We recommend that you keep all original packing materials, in the event that you ship this product. A 20% to 50% restocking fee will apply to any unauthorized returns within 7 days of purchase.