

# STAPLEX® 90-DAY LIMITED WARRANTY AND RETURN POLICY

The Staplex® Company Inc warrants STAPLEX® products to be free of original manufacturing defects for a 90 day period after the original date of consumer purchase, not including transportation charges.

This warranty extends to the original purchaser of this product

**THIS WARRANTY IS VOID IF:**

- (i) **THE PRODUCT HAS BEEN DAMAGED BY ACCIDENT OR UNREASONABLE USE, NEGLIGENCE, IMPROPER SERVICE OR OTHER CAUSES NOT ARISING OUT OF DEFECTS IN MATERIAL OR WORKMANSHIP;**
- (ii) **THE SERIAL NUMBER HAS BEEN ALTERED OR DEFACED;**
- (iii) **INCORRECT TYPE OR POOR QUALITY STAPLES OR WAFER SEAL TABS ARE USED.**

**THIS WARRANTY EXPRESSLY EXCLUDES AccuSlitter® BLADES.**

This warranty is not transferable. It only covers damage resulting from defects in material and workmanship, and does not cover conditions or malfunctions resulting from normal wear, neglect, abuse, accident, or repairs made by other than The Staplex® Company. Driver blades, bumpers, cutting blades, and feed tires are considered normally wearing parts.

Staplex® products are thoroughly tested at the Staplex® factory. If the product should become defective within the warranty period Staplex® will elect to repair or replace it free of charge excluding shipping costs when it is returned properly packaged, postage prepaid and insured to The Staplex® Company.

For "out-of-box" defects, customer should contact Staplex® within 7 business days of receipt with Model number and Serial Number and information on the nature of the defect. If Staplex® is unable to resolve by phone, the Customer must return properly packaged, freight prepaid and insured to Staplex®. All returns are subject to inspection at Staplex® to determine if the units are under warranty per the warranty terms or eligible for credit. If the unit is beyond the 90 day warranty period, if the warranty is void, if parts are missing or if unit has been abused by customer, Staplex® will provide Customer with an estimate to repair the unit.

For units sold to a customer beyond the 90 day warranty period, Staplex® will provide Customer with a repair estimate. Staplex® will repair out-of-warranty units with Customer's written approval and pre-payment of estimate and return unit to Customer (excluding transportation charges.)

Returns for credit require a Return Authorization number, and if eligible for return, must be double corrugated boxed. Only full boxes of staples and full rolls of wafer seal tabs are eligible for return. All items are subject to inspection.

No items are eligible for return or credit after 90 day warranty period.

**EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES ARISING OUT OF A SALE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE ABOVE NINETY (90) DAYS. STAPLEX® SHALL NOT BE LIABLE FOR LOSS OF USE OF THIS PRODUCT OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES INCURRED BY THE PURCHASER.**

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.